



June 2018

Dear Customer

Thank you for ordering IR Dongle via Philips Lighting. It is a necessary tool for commissioning EasyAir sensors in field via Infrared technology.

However, we realize that the quality of supplied IR Dongle is not up to our standards. The battery life is short and it could also lead to draining of battery from the phone. It is not possible to easily replace the battery.

An improved version of the dongle will be available at the end of 2018. A replacement will be shipped to you free of charge. Once you receive the new IR dongle, please return the existing dongle(s) to one of the addresses below:

Roel Graste  
Field Quality Engineering Europe  
Signify  
HTC44, High Tech Campus, 5656AE  
Eindhoven, Netherlands

OR

Mark R. Angel  
Sr. Manager Field Quality Engineering Americas  
10275 West Higgins Road  
7Th Floor Signify  
60018, Rosemont, IL, USA

Once again, thank you for working with EasyAir and we promise to continue delivering high quality service to you. For any questions, please contact your local Philips key account manager.

