





Smartphone requirements

Smartphone requirements for Philips MasterConnect app

Philips MasterConnect app can be installed on most modern smartphones with Android or iOS operating system.

Minimum requirements:

- Android 10 or newer
- iOS 15 or newer
- Bluetooth 4.2 or newer

Recommended requirements:

- Android 12 or newer
- iOS 15 or newer
- Bluetooth 5 or newer

The list of smartphone types in the market is long and increasing. System performance can vary for different combinations of the operating system, version of the BLE device and how it is implemented in the phone model. Alterations from industry can have an impact too. Therefore, although we expect good performance in most cases, Signify does not guarantee expected performance of Philips MasterConnect app.

It is recommended to test your mobile device with a wireless lighting system with Philips MasterConnect app.

- All Huawei phones and Samsung J3 are not supported.
- Xiaomi Redmi Note 8 Pro and Xiaomi Redmi 8A are not recommended because of less stable BLE communication.
- iPads and tablets have not been tested thoroughly yet.

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